

DWOS



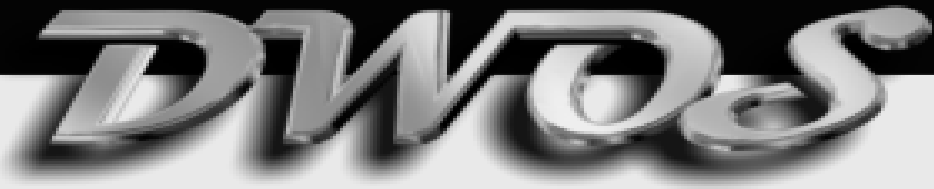
Updating DWOS

Server  *Client*  *Mobile*



Updating DWOS

These slides will provide step-by-step instructions for updating the DWOS Server, Client, and DWOS Mobile. Always start with the Server, followed by the Client, and Mobile devices.

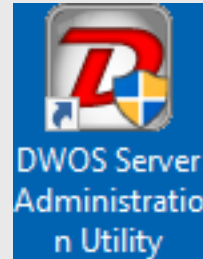


Updating DWOS

To install DWOS Server, Client, or Mobile on a new device, access www.GETDWOS.com/Support/Downloads. DWOS Mobile is also available from the Google Play Store. Downloading DWOS Mobile from Google Play allows automatic updating of the application when releases become available. DWOS Server downloads require a User Account login.

DWOS

Server

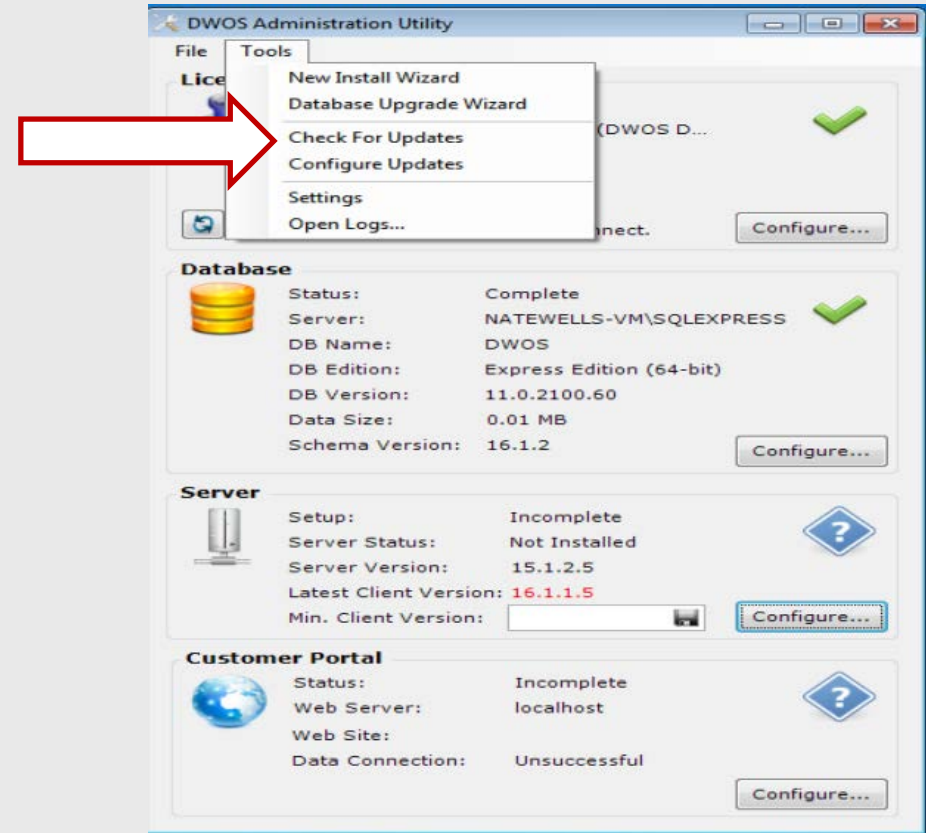


To begin the DWOS update, you'll need to access the DWOS Server. Once there, select the DWOS Server Administration Utility to get started.

DWOS

Server

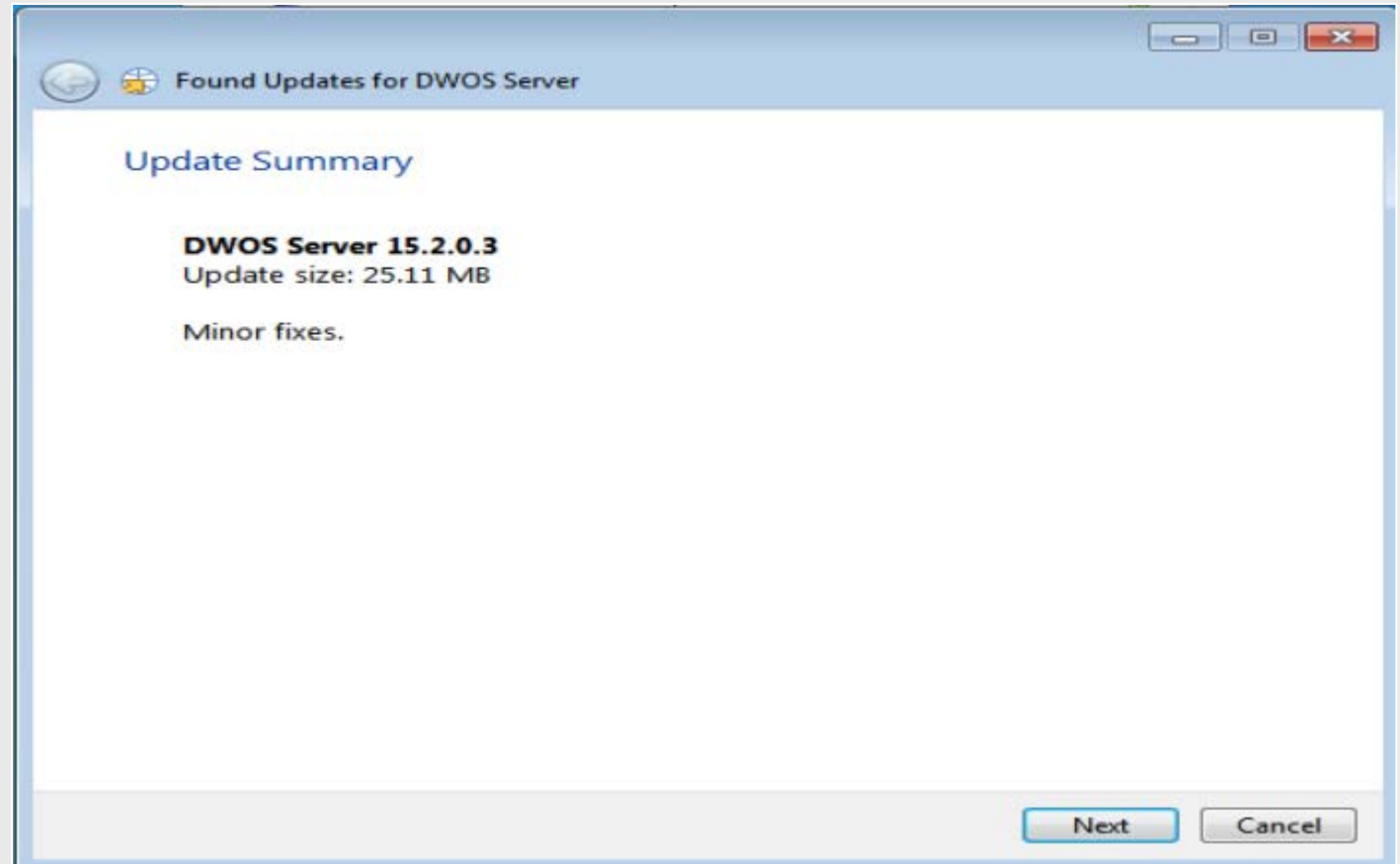
First open the Tools tab and select Check for Updates





Server

*Select Next after viewing
the Update Summary*



DWOS

Server

**Select Install after
choosing from the
Features list**

**DWOS Server and
Administration Utility will
already be selected. If you are
using, or plan to use the
Customer Portal, select the
adjacent checkbox now.**



DWOS

Server

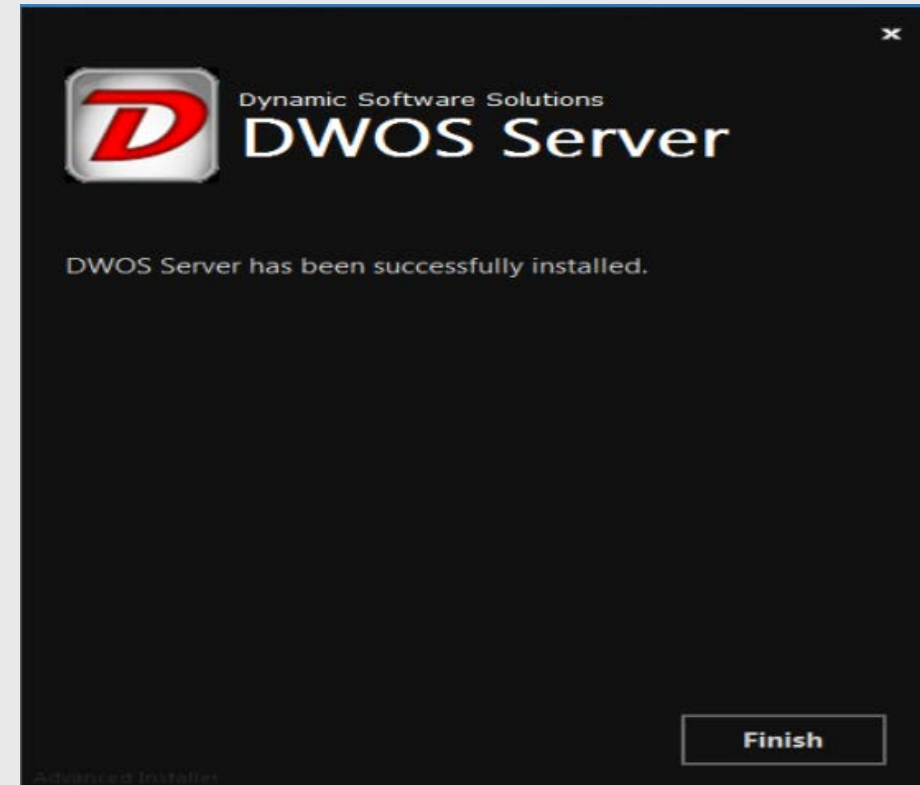
**Select Next after
agreeing to the
installation License
agreement**



DWOS

Server

Select Finish after the download is complete

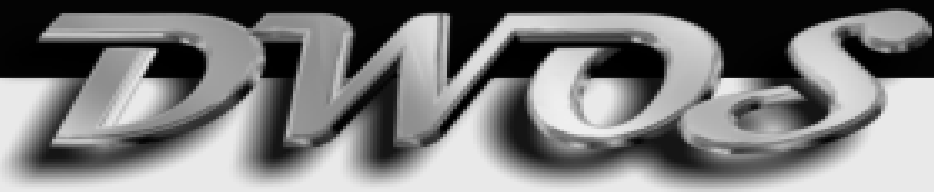


DWOS

Server

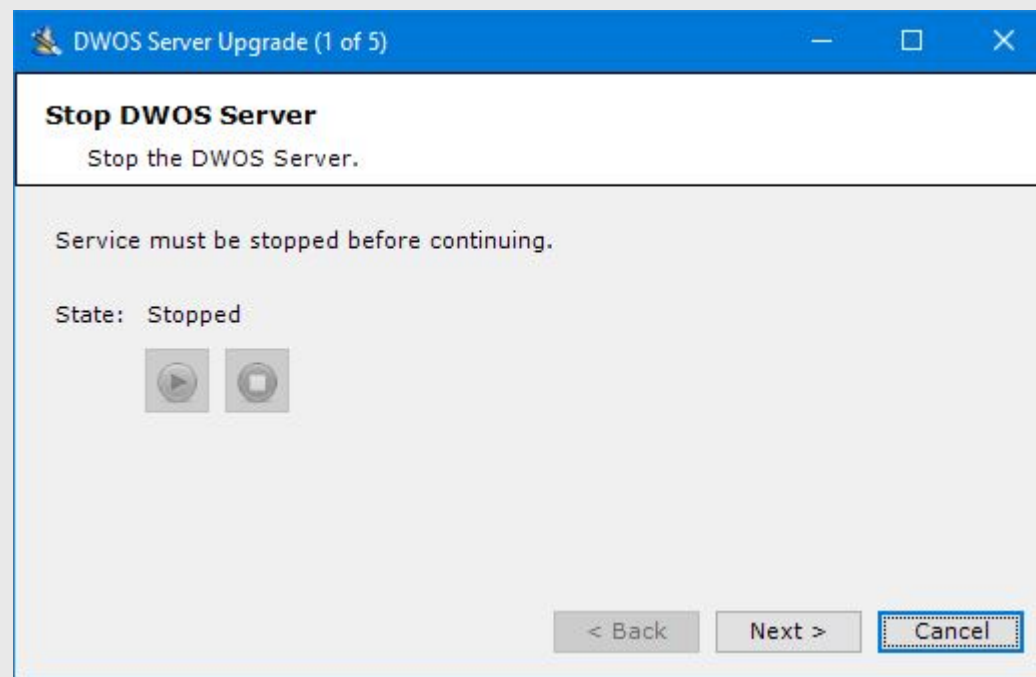


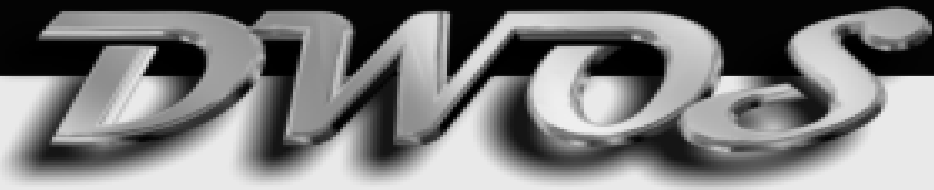
After downloading the update, select the DWOS Server Administration Utility from your Server desktop to continue the Installation.



Server

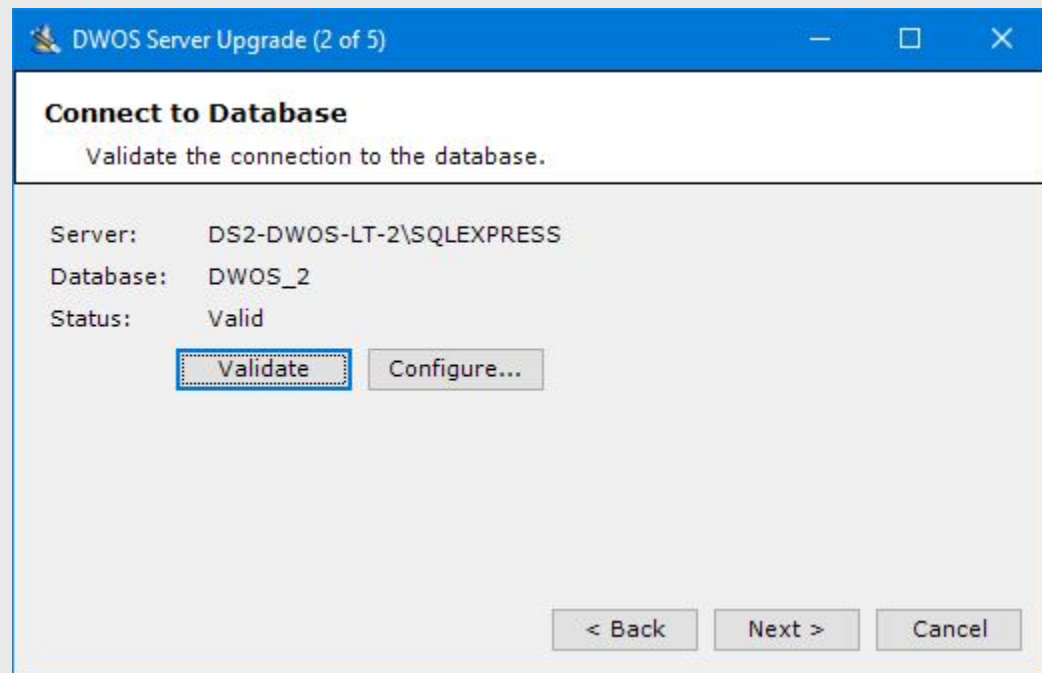
Next, DWOS will automatically stop the server before it is updated. Confirm the server is stopped and select Next to continue.

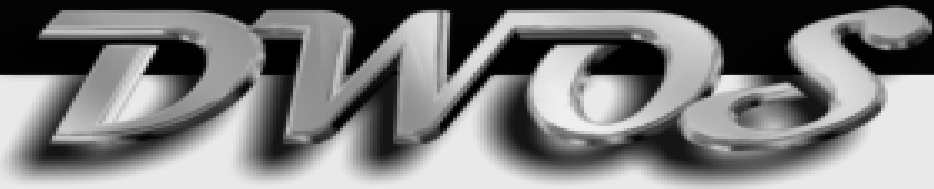




Server

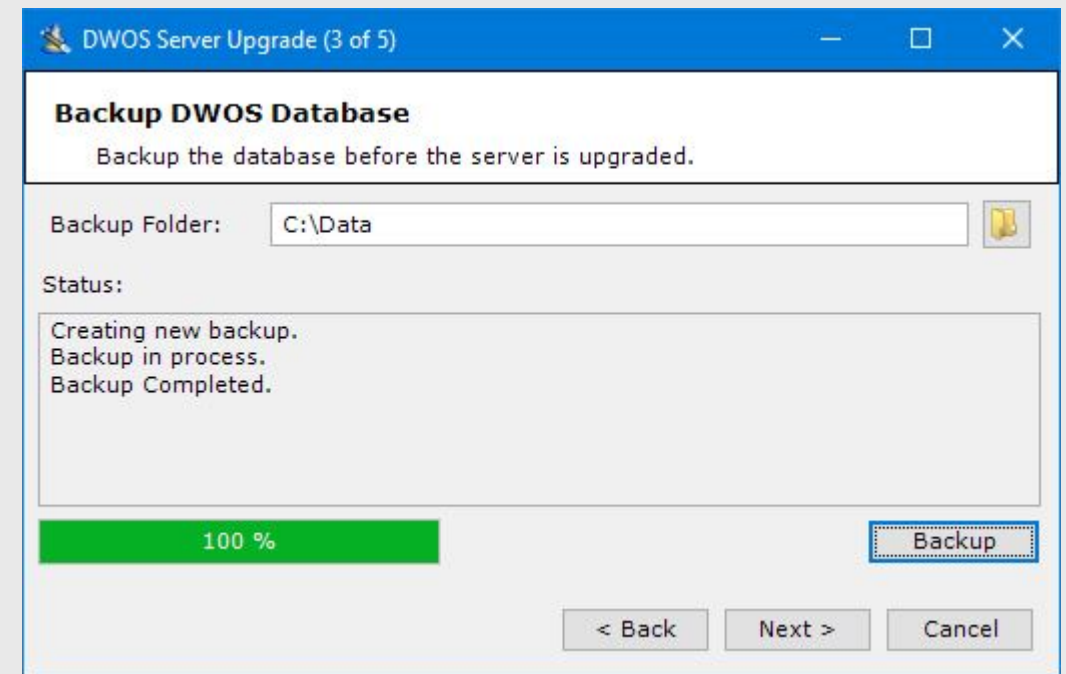
The next step is to validate the connection to the DWOS database. Select Validate and confirm the database connection is valid. Select Next to continue.





Server

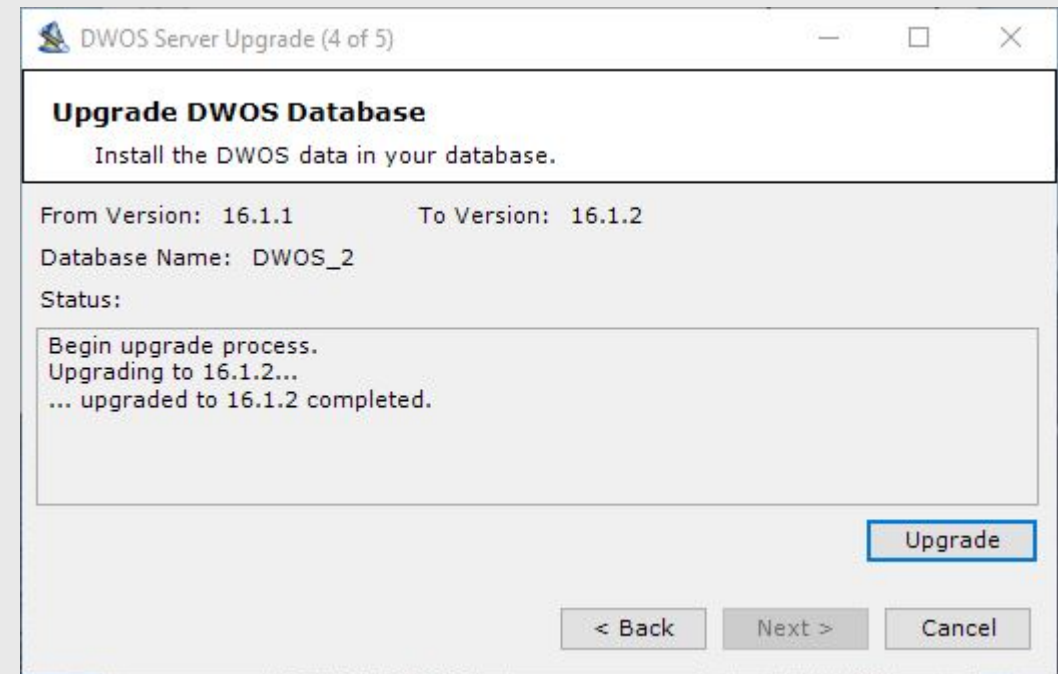
The next screen will give you the option to backup the DWOS database before updating. To back up the data, select the backup location followed by the Backup Icon. Select Next to continue.





Server

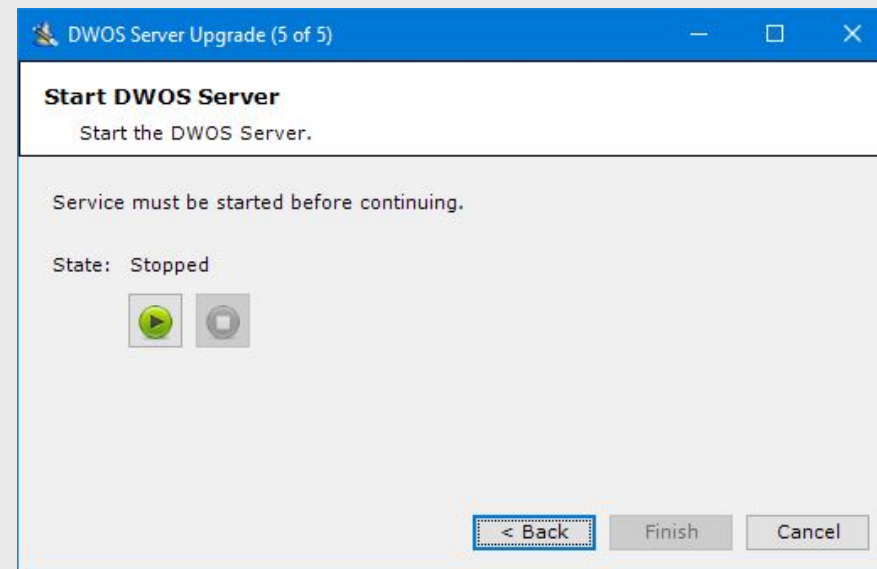
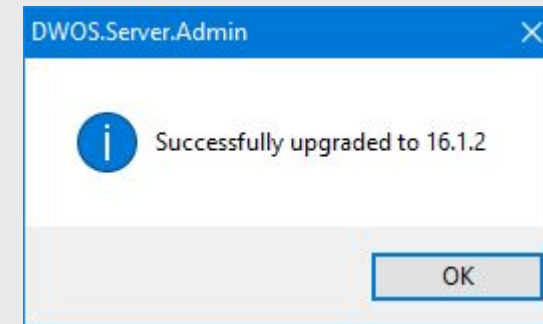
Select Upgrade to begin the database upgrade process. Once complete, select Next

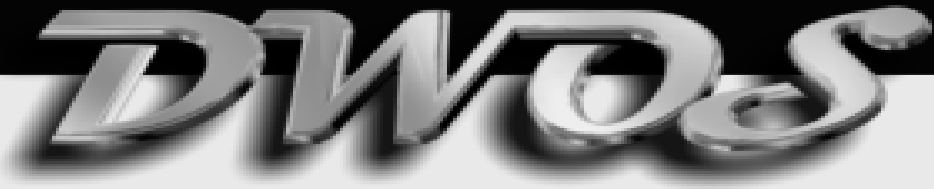


DWOS

Server

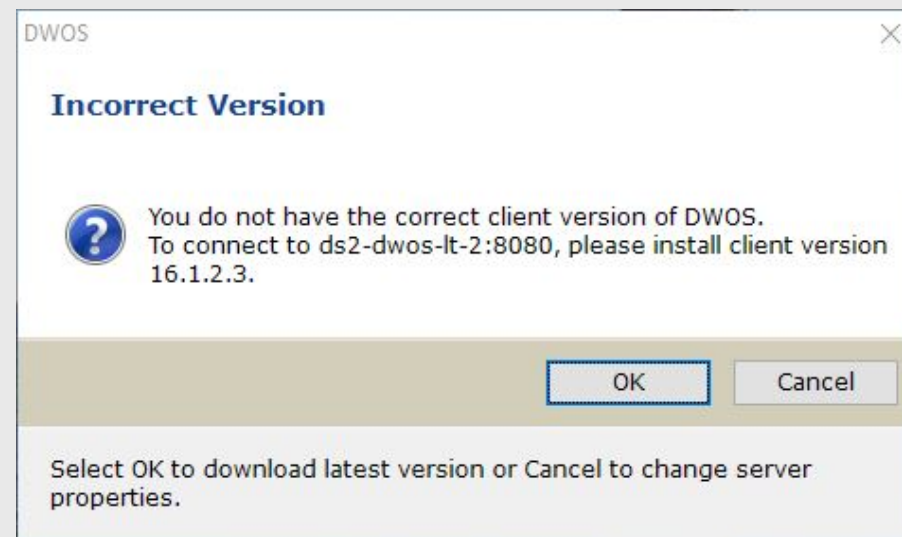
Once complete, a successful upgrade notification will appear. After selecting OK, the User will be prompted to restart the DWOS Server by selecting the green Play Icon. Select Finish to complete the Server update.





Client

After updating the DWOS Server, you'll need to update all DWOS client machines to maintain version Compatibility. When DWOS Client is opened, the window below will instruct the user to perform the required update.





Client

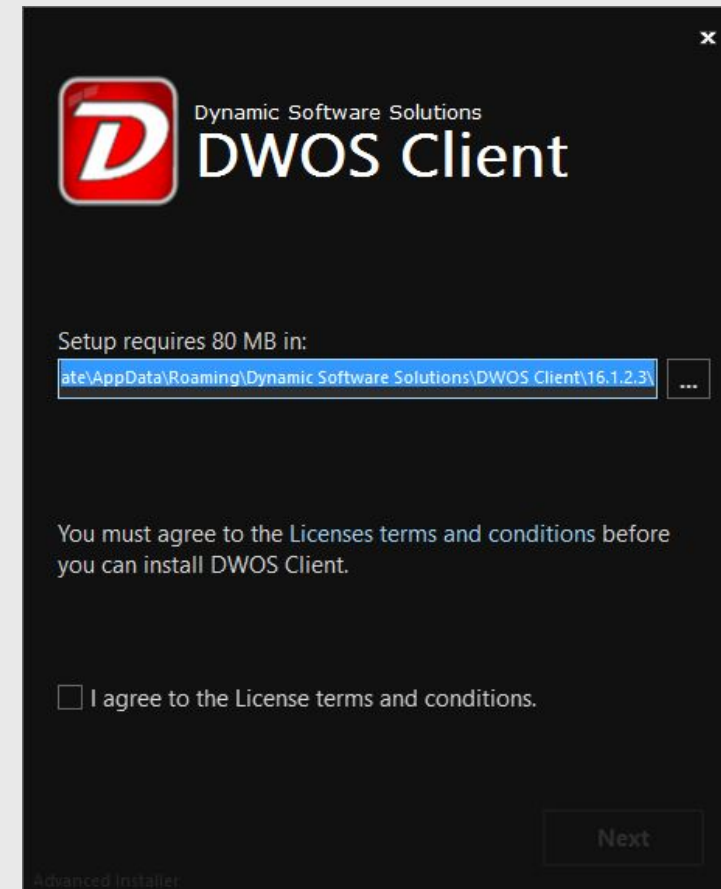
When a DWOS Client upgrade is available without a Server update, the User will see a blue arrow next to the Support Shortcuts in the upper right hand corner of the WIP Screen. Select this icon to begin the Client update.

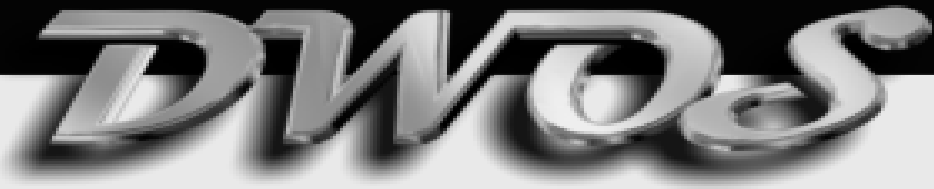




Client

The first step in updating DWOS Client is agreeing to the License terms by checking the 'I Agree' box and selecting Next





Client

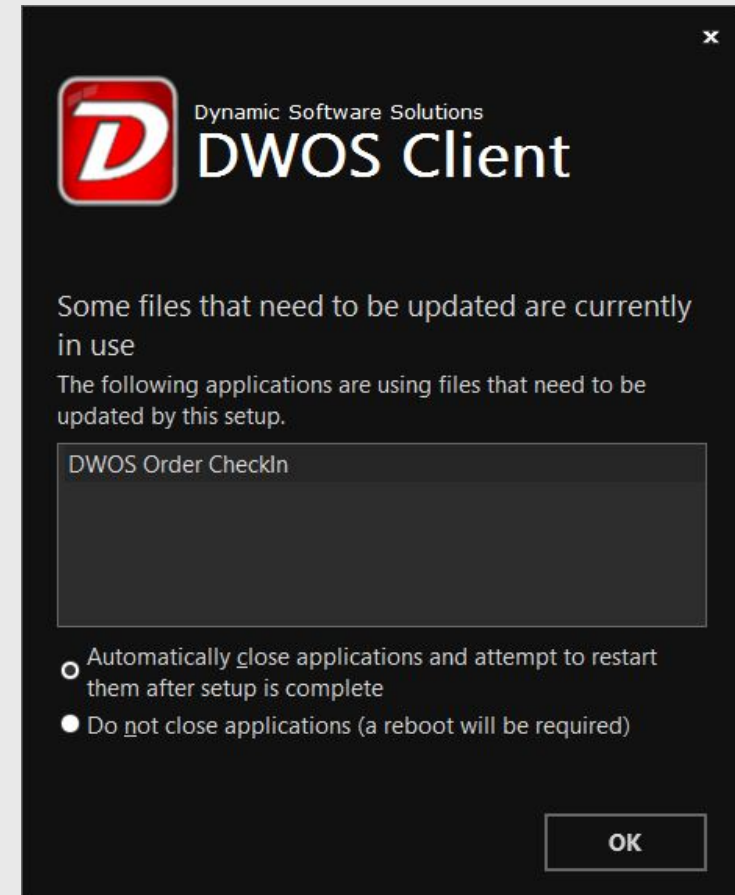
Next you'll choose which DWOS features to install. All Client machines will require DWOS Client. Only Client machines using a barcode scanner will require DWOS Order Check In to be installed. After features are chosen, select Install.

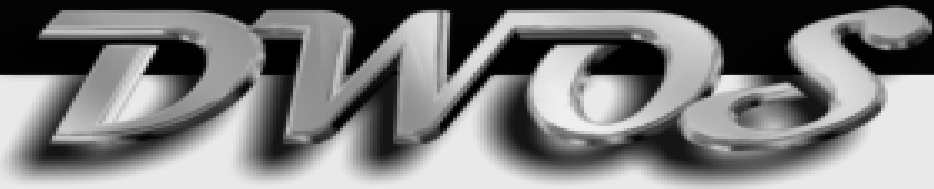




Client

You may need to close DWOS Client or DWOS Order Check In before the installation begins. Selecting OK will automatically close these applications.





Client

The next dialog will display a progress bar displaying the installation status.





Client

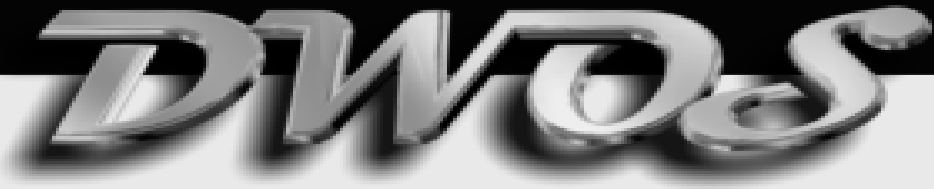
After the installation is complete, select **Finish**. This will complete the DWOS Client upgrade.





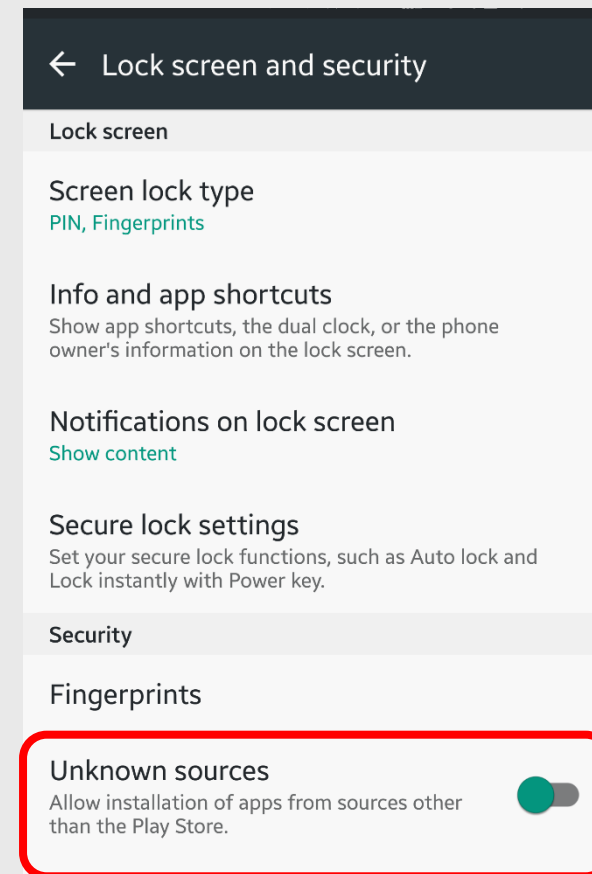
Mobile

- *To allow automatic updating of the DWOS Mobile App, you'll need to download it to your Android devices from the Google Play Store. DWOS Mobile is also available from www.GETDWOS.com/Support/Downloads.*
- *If you wish to uninstall DWOS on your mobile device, access the Application Manager from the device settings menu, and select Uninstall. This will only remove DWOS from the device. All data saved on the DWOS Database will remain unchanged.*



Mobile

When installing DWOS Mobile from www.GETDWOS.com, you may need to allow your device to install apps from unknown sources. This Android setting can be accessed from the Security dialog in the Settings menu.





Updating DWOS

*For any additional assistance Updating DWOS,
contact our office at (850) 279-6176*

Server  **Client**  **Mobile**